


Below are the Group's ISO management systems, which have been externally certified by a UKAS registered certification body:

Tracsis ISO certified management systems

Type	Certification scope	Objective	Certification body 
ISO 9001 QUALITY management systems – requirements	Embedded and certified: <ul style="list-style-type: none"> Remote event and condition monitoring Data collection Emerging: <ul style="list-style-type: none"> Rail software and services for the planning and management of mass transit systems 	Consistently deliver products and services that meet customers' needs and regulatory requirements	 ISO 9001 certificate no. 12654-QMA-001 ISO 14001 certificate no. 12655-EMS-001 ISO 27001 certificate no. 11752-ISMS-001 (UK) ISO 27001 certificate no. 11752-ISMS-010 (US)
ISO 14001 ENVIRONMENTAL management systems – requirements with guidance for use	Pan-Group certification covering the UK, US and EU (Ireland) regulatory environments	Minimise and reduce environmental impact, including waste, emissions, and resource consumption	 ISO 9001: 2015 00003740 (002, 003 & 004)
ISO 27001 INFORMATION SECURITY, CYBER SECURITY AND PRIVACY PROTECTION information security management systems – requirements	Certification covering the UK and US Rail business units, and the EU (Ireland) Data Analytics business Events and Traffic Data division adopt best practice but are not externally certified	Effective risk-based management of the confidentiality, availability and integrity of business technical assets and data	

Looking ahead, over the next 12 to 18 months it is our intent to seek certification of the Group's internal and external facing, service desk and service management functions, to the ISO/IEC 20000-1:2018 Information technology – service management.